BEFORE YOU BEGIN
We recommend consulting a professional if you are unfamiliar with installing plumbing fixtures. Signature Hardware accepts no liability for any damage to the product, plumbing, toilet, wall, floor, or for personal injury during installation.

Observe all local plumbing and building codes.

Unpack and inspect the items for shipping damage. If any damage is found, contact our Customer Relations team at 1-866-855-2284.

GETTING STARTED
• Ensure that you have gathered all the required materials that are needed for the installation.

• For these instructions, it is assumed that the old toilet seat has been completely removed and any necessary repairs or modifications have been completed.

TOOLS AND MATERIALS:

Plumbers Tape
Thread Sealant
Adjustable Wrench
Phillips Screwdriver

IMPORTANT SAFETY NOTES
• Do not install into a wet environment, such as a steam room or wet room.

• The seat should be connected to a ground fault circuit interrupter (GFCI) outlet, 110V-120V, 50/60Hz, 15A.

• Do not plug the seat into any type of extension cord, power strip, or multi-outlet adapter. The plug should be connected directly to the outlet only.
INSTALLATION

Mounting Bracket Installation (Fig. 1):

1. Insert the anchors into the toilet’s seat mounting holes.

2. Place the mounting bracket over the mounting holes.

3. Secure the mounting bracket to the toilet using the provided clamps, rubber washers, and screws, as shown. Tighten using a screwdriver.

NOTE: Use the paper template to determine proper positioning of the mounting plate.

Seat Installation (Fig. 2):

1. Place the seat onto the toilet bowl.

2. Slide the seat onto the mounting bracket, as shown.

NOTE: If the seat will not fasten to the mounting bracket, the bracket may need to be adjusted. Loosen the screws and adjust as needed.

Hose Installation (Fig. 3):

1. Connect the three-way valve to toilet’s main shutoff valve.

2. Connect the seat to the side outlet on the three-way valve, using the provided hose.

3. Use the top outlet of the three-way valve to connect your toilet tank to the water supply, using a second hose.

4. Ensure that the water supply hose and power cord are fed through the proper holes, as shown.

NOTE: Apply plumber’s tape or thread sealant to each threaded connection.
CLEANING AND MAINTENENCE

Inlet Filter Cleaning:
1. Before you begin, shut off the toilet’s main water supply valve and unplug from the power source.
2. Disconnect the water hose connected to the toilet seat’s inlet.
3. Remove the filter using needle nose pliers, as shown. Clean by rinsing under warm water. Use a brush if needed.
4. Reinsert the filter, and reattach the hose. Plug back into the power source. Turn the water supply back on.

Spray Nozzle Cleaning:
1. Press the “nozzle cleaning” or “rear cleaning” button until the nozzle protrudes. Wipe clean using a soft cloth.
2. For self-cleaning, press and hold the button. The nozzle will remain concealed and enter self-cleaning mode.
3. When finished, press the cleaning button again, or the “stop” button, to end cleaning mode.

Flushing the Water Reservoir:
When the toilet seat is not going to be using for a long period of time, the water reservoir should be discharged to avoid bacteria buildup or freezing in cold temperatures.
1. Open the cover that is covering the discharge button.
2. Press the discharge button to discharge water from the reservoir.
3. Press slightly downward to turn off the discharge valve and water.
BURWELL BIDET TOILET SEAT INSTALLATION

REMOTE FUNCTIONS

- Memory setting 1
- Memory setting 2
- Rear wash
- Dryer
- Water pressure
- Dryer temperature
- Energy saving mode
- Front wash
- Massage in/out
- Stop function
- Water temperature
- Stop
- Pressure position
- Massage
- Dry water seat
- Energy saver
- Nozzle cleaning
### Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Flushing</td>
<td>Kink in water supply hose.</td>
<td>Fix any kinks in hose.</td>
</tr>
<tr>
<td></td>
<td>Valve is turned off.</td>
<td>Turn on the fill valve.</td>
</tr>
<tr>
<td></td>
<td>Water supply is disconnected.</td>
<td>Reconnect the water supply.</td>
</tr>
<tr>
<td>Poor Flushing</td>
<td>Partial kink in water supply hose.</td>
<td>Fix any kinks in hose.</td>
</tr>
<tr>
<td></td>
<td>Valve is partially turned off.</td>
<td>Turn on the fill valve.</td>
</tr>
<tr>
<td></td>
<td>Filter is dirty or clogged.</td>
<td>Remove filter and rinse clean.</td>
</tr>
<tr>
<td>Water Not Warming</td>
<td>Water temperature is set low.</td>
<td>Reset or raise water temperature.</td>
</tr>
<tr>
<td></td>
<td>Seat is in power save mode.</td>
<td>Switch seat to function mode.</td>
</tr>
<tr>
<td>Seat Not Warming</td>
<td>Seat temperature is set low.</td>
<td>Reset or raise seat temperature.</td>
</tr>
<tr>
<td></td>
<td>Seat is in power save mode.</td>
<td>Switch seat to function mode.</td>
</tr>
<tr>
<td>Dryer Not Warming</td>
<td>Dryer temperature is set low.</td>
<td>Reset or raise dryer temperature.</td>
</tr>
<tr>
<td>No Air From Dryer</td>
<td>Seat is in power save mode.</td>
<td>Switch seat to function mode.</td>
</tr>
<tr>
<td>Nozzle Not Retracting</td>
<td>Seat is powered off.</td>
<td>Power the seat on.</td>
</tr>
<tr>
<td></td>
<td>Obstruction is interfering.</td>
<td>Remove any obstructions.</td>
</tr>
<tr>
<td>Nozzle Not Extending</td>
<td>Seat is powered off.</td>
<td>Power the seat on.</td>
</tr>
<tr>
<td></td>
<td>Sensor is not detecting use.</td>
<td>Adjust body into sensing area.</td>
</tr>
<tr>
<td>Controller Not Displaying</td>
<td>Insufficient battery power.</td>
<td>Replace the battery.</td>
</tr>
</tbody>
</table>

If none of the above methods solve the issue, power off the device and contact our customer relations team at 1-866-855-2284 for further assistance.

If you are having an electrical issue, or the device often trips its circuit, then the device could be faulty. Power off immediately and contact our customer relations team at 1-866-855-2284 for assistance.

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CAUTION