

Residential Steambaths

limited lifetime

warranty for mr.steam®

residential steambath

generator products

mr.steam®

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West Coast:

9410 S. La Cienega Blvd., Inglewood CA 90301

1-800-72 STEAM • Fax: 310-216-2944

Limited Warranty for First Five Years

Mr.Steam® warrants that its RESIDENTIAL STEAMBATH Models MS 65T - MS SUPER-6T (Mr. Steam Products) are free from defects in materials and workmanship for five years from the date of purchase by the original consumer purchaser.

Mr.Steam will repair or replace (at its option) a Mr.Steam Product if it fails to conform to this limited warranty. All warranty work will be performed without charge when the Mr.Steam Product is returned to the location designated by Mr.Steam within five years of the date of purchase.

This warranty does not apply to Mr.Steam Product Accessories. Please refer to the warranty which accompanies Mr.Steam Product Accessories for warranty coverage of such Accessories.

Continuing Limited Warranty Component Coverage

If more than five years has expired since the date of purchase by the original consumer purchaser, Mr.Steam will repair the steam generator portion of the Mr.Steam Product exclusive of operating controls and automatic drain valves provided that the original consumer purchaser pays for all labor costs incurred in connection with such repair. Warranty work will be performed when the steam generator portion of the Mr.Steam Product is returned to the location designated by Mr.Steam.

Terms, Conditions, and Exclusions

This limited warranty is non-transferable and applies only to the original consumer purchaser. This limited warranty does not apply to a Mr.Steam Product which is sold "as is" or in a damaged condition. This limited warranty does not apply to repairs or replacement necessitated by any cause beyond the control of Mr.Steam including, but not limited to, any malfunction, defect, or failure caused by or resulting from unauthorized service or parts, improper maintenance, and/or problems arising due to local water conditions, operation contrary to furnished instructions, damages occurring during shipment, transit, storage, or handling, or arising from modification or repair by any person not authorized by Mr.Steam, abuse, misuse, neglect, accident, incorrect power line voltage, fire, flood, or other Acts of God. MR.STEAM PRODUCTS MUST BE INSTALLED, OPERATED, AND MAINTAINED IN ACCORDANCE WITH MR.STEAM'S INSTRUCTIONS. FAILURE TO FOLLOW THE INSTALLATION, OPERATION, OR MAINTENANCE PROCEDURES OR USE OF UNAUTHORIZED PARTS AUTOMATICALLY VOIDS THIS LIMITED WARRANTY. The original consumer purchaser is responsible for the suitability of the Mr.Steam Product for their application. This warranty does not apply to expendable parts which are required to be replaced in the ordinary course of operation. This limited warranty does not cover any costs incurred for the removal or reinstallation of the Mr.Steam Product.

To ensure expedient processing of any warranty claim, a Merchandise Return Authorization (MRA) is to be obtained by the original consumer purchaser and prominently shown on any correspondence or packages. Returns made without a MRA will not be processed.

To obtain a MRA, call 1-800-76 STEAM (East Coast) or 1-800-72 STEAM (West Coast). The original consumer purchaser is responsible for all shipping charges except that during the 5 year period after the date of purchase by the original consumer purchaser, Mr.Steam will pay for shipping charges to return repaired or replaced Mr.Steam Products to point of origin. All Mr.Steam Products returned pursuant to a MRA must be shipped freight prepaid. Proof of purchase (original sales receipt) identifying the model number and serial number must accompany all warranty claims.

THIS LIMITED WARRANTY IS ONLY FOR MR.STEAM PRODUCTS PURCHASED ON AND AFTER MAY 1, 2003, AND USED IN THE UNITED STATES OF AMERICA AND CANADA. THIS WARRANTY DOES NOT APPLY TO MR.STEAM PRODUCTS WHICH ARE USED FOR ANY NON-RESIDENTIAL OR COMMERCIAL PURPOSE. THE FOREGOING IS IN LIEU OF ALL EXPRESS OR IMPLIED WARRANTIES AND MR.STEAM DOES NOT ASSUME OR AUTHORIZE ANY PARTY TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

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